

HealthGrades 2012 Emergency Medicine in American Hospitals

Emergency care is something that no one likes to think about. Yet, 123.8 million emergency department visits occur every year. Thirteen percent of those visits result in a hospital admission (Source: CDC).¹

Seniors are the most likely age group to utilize the emergency department and be admitted to the hospital through the emergency department. In fact, HealthGrades found that over 61% of hospital admissions among seniors begin in the emergency department, higher than any other age group. For these reasons, HealthGrades has been evaluating this particular aspect of hospital care for the past four years.

For this subset of patients seen in the emergency department *and* admitted to the hospital, HealthGrades identifies the hospitals that have the overall lowest risk-adjusted mortality. The top-performing 263 hospitals for these emergent admissions are designated as HealthGrades Emergency Medicine Excellence Award™ recipients.

For 12 of the most common conditions leading to hospitalization among Medicare recipients, these best-performing hospitals have combined risk-adjusted rates of mortality low enough to place them among the top 5% of hospitals in the nation.

HealthGrades analyzed patients admitted to the hospital through the emergency department for the following 12 diagnoses:

- Bowel Obstruction
- Chronic Obstructive Pulmonary Disease
- Diabetic Acidosis and Coma
- Gastrointestinal Bleed
- Heart Attack
- Heart Failure
- Pancreatitis
- Pneumonia
- Pulmonary Embolism
- Respiratory Failure
- Sepsis
- Stroke

Since the conditions studied represent 21.9% of all Medicare admissions and 82.6% of these are admitted through the emergency department, this evaluation represents an overall view of hospital quality from **emergency department to admission to discharge**. This evaluation is not intended to represent the quality of a hospital emergency department alone. While other measures of quality exist for emergency departments, such as wait times, door-to-doctor times, and accuracy of diagnosis, this Emergency Medicine Excellence Award is intended to measure the effectiveness of a hospital's multidisciplinary teamwork and its ability to diagnose, triage, and provide timely care to their patients.

More information on the emergency medicine methodology can be found at www.HealthGrades.com.

Top Hospitals for Emergency Medicine

HealthGrades illustrates that there are clear differences in outcomes between the best-performing hospitals and all other hospitals with regard to emergency admissions. These differences could mean the difference between life and death for patients requiring an emergency admission to the hospital.

- For the group of patients studied, Emergency Medicine Excellence Hospitals had, on average, **41.52% lower risk-adjusted mortality** than all other hospitals across the 12 diagnoses studied.
- If all hospitals performed at the level of the Emergency Medicine Excellence Hospitals from 2008 through 2010, an additional **170,856 people could have potentially survived** their emergency hospitalization.

For five specific health emergencies—chronic obstructive pulmonary disease, pneumonia, gastrointestinal bleed, heart failure, and pulmonary embolism—you can best increase your chances of survival by visiting an Emergency Medicine Excellence Hospital. Top-performing hospitals vary most dramatically from other hospitals in their mortality rates for these five conditions. Fortunately, an Emergency Medicine Excellence Hospital is likely to be in your neighborhood.

According to the CDC: HEART DISEASE REMAINS THE #1 CAUSE OF DEATH¹

The Centers for Disease Control and Prevention (CDC) also found that 92% of individuals reported recognizing the symptoms of a heart attack², yet 47% of sudden cardiac deaths occur *outside* the hospital, suggesting that many people aren't acting on their symptoms.³

EARLY SYMPTOM RECOGNITION AND ACTION ARE KEY TO SURVIVING A HEART ATTACK OR STROKE

See page 3 for warning signs and what to do.

Approximately
every 25 seconds
an American will have a coronary event⁵
every minute
someone will die of a coronary event⁵
Each year
795,000
people experience a new or recurrent stroke⁵

HIGHEST MORTALITY RATES FOUND IN HEART ATTACK AND STROKE

From 2008 through 2010, HealthGrades found that emergency department admissions for stroke among Medicare recipients increased by 2.2% and heart attack admissions declined by 1.7%. However, HealthGrades found that heart attack and stroke were among the conditions with the highest mortality rates of the 12 conditions studied:

9.24%
mortality rate for the treatment of heart attack
6.08%
mortality rate for the treatment of stroke

GETTING THE RIGHT TREATMENT CAN MEAN LIFE OR DEATH

If all Medicare heart attack and stroke patients from 2008 through 2010 had been treated at a HealthGrades Emergency Excellence Award Hospital:

27,898 patients
may have survived their cardiovascular event.

Find an Emergency Medicine Excellence Hospital in Your Area

To find the nearest Emergency Medicine Excellence Hospital in your area, see the complete list on page 4.

- Ninety Designated Market Areas (DMAs) have one or more Emergency Medicine Excellence Hospitals.
- Roughly 36% (94 out of 263) of the Emergency Medicine Excellence Hospitals are located in eight DMAs: Chicago, IL (18); Los Angeles, CA (15); Baltimore, MD (12); Cleveland, OH (12); Phoenix - Prescott, AZ (12); St. Louis, MO (9); Cincinnati, OH (8); and Detroit, MI (8).
- The top 10 cities with the lowest risk-adjusted mortality for patients admitted through the emergency department are: Milwaukee, WI; Phoenix - Prescott, AZ; Cincinnati, OH; West Palm Beach, FL; Baltimore, MD; Traverse City, MI; Dayton, OH; Cleveland, OH; Fargo, ND; and Detroit, MI.

About Emergency Department Admissions Among Medicare Recipients

The **most common causes** for admission through the emergency department by Medicare patients were heart failure, pneumonia, and chronic obstructive pulmonary disease. These three conditions alone comprised about 3.6 million emergency department admissions, almost half of all the emergency admissions studied.

On average, for the 12 conditions studied, the **percentage of cases admitted through the emergency department increased 2.64%** from 2008 through 2010.

While heart failure, pneumonia, and chronic obstructive pulmonary disease were among the most common reasons for emergency department admissions, the conditions with the highest death rates were: sepsis (18.98%), respiratory failure (18.09%), heart attack (9.24%), and stroke (6.08%).

Plan Ahead to Maximize Your Chance of Surviving a Medical Emergency

This hospital quality information is only valuable in an emergent situation if you plan ahead. Because there are large quality variations between hospitals, it is important to know which hospitals in your immediate area provided the highest quality care, and to be prepared when an emergent situation arises.

Some medical emergencies require that you go to the nearest emergency department immediately. However, when the situation allows the time to choose, familiarizing yourself with the best hospitals and having a plan ahead of time can maximize your chance of surviving a medical emergency. To find an Emergency Medicine Excellence Hospital in your area, go to www.HealthGrades.com.

You can contribute to improving your healthcare, even before you need it, by making informed decisions about where to obtain it.

References

- 1 National Hospital Ambulatory Medical Care Survey: 2008 Emergency Department Summary Tables. Accessed 01/20/2011. Available at: <http://www.cdc.gov/nchs/fastats/ervisits.htm>.
- 2 Centers for Disease Control and Prevention. Disparities in Adult Awareness of Heart Attack Warning Signs and Symptoms-14 States, 2005. *MMWR*. 2008;57(7):175-179.
- 3 Centers for Disease Control and Prevention. State Specific Mortality from Sudden Cardiac Death: United States, 1999. *MMWR*. 2002;51(6):123-126.
- 4 Murphy SL, Xu JQ, Kochanek KD. Deaths: Preliminary Data for 2010. *National Vital Statistics Reports*; Vol 60; no 4. Hyattsville, MD: National Center for Health Statistics. 2012.
- 5 Roger VL, Go AS, Lloyd-Jones DM, et al; on behalf of the American Heart Association Statistics Committee and Stroke Statistics Subcommittee. Heart Disease and Stroke Statistics—2012 Update: A Report from the American Heart Association. *Circulation*. 2012;125:e12–e230.
- 6 American Stroke Association. Stroke Warning Signs. Accessed 01/20/2012. http://www.strokeassociation.org/STROKEORG/WarningSigns/WarningSigns_UCM_308528_SubHomePage.jsp.

WHERE SHOULD YOU GO—THE EMERGENCY DEPARTMENT OR URGENT CARE?

In the heat of the moment, it can be difficult to distinguish between an emergent versus an urgent health issue.

While the emergency department is equipped with highly trained medical personnel and specialized equipment for true emergencies, it comes with a high price tag, and can mean a long wait for non-life-threatening conditions.

An urgent care center has less specialized personnel and equipment, but offers prompt treatment at a reasonable cost for relatively minor illnesses and injuries when your regular doctor is unavailable.

Here is a quick reference guide to help you make an informed decision on where to go.

WHEN TO GO TO THE EMERGENCY DEPARTMENT

Go to the emergency department for life-threatening illnesses and injuries:

Life-Threatening Conditions – head trauma, seizures, spinal injuries, pregnancy-related complications

Serious Symptoms – chest pain or pressure, sudden severe and/or radiating pain, difficulty breathing, confusion/loss of consciousness, sudden changes in vision, trouble talking, weakness on one side of the body, coughing or vomiting blood, severe/persistent vomiting or diarrhea, heavy bleeding, suicidal feelings

Major Illnesses – poisoning, medication overdose, suspected serious illness in an infant

Major Trauma – severely broken bones, major burns, large open wounds, serious injuries in extremities

You should also seek emergency care right away if you have the feeling or the perception that you require immediate medical attention.

WHEN TO GO TO AN URGENT CARE CENTER

Visit urgent care for minor illnesses and injuries that require immediate medical attention:

Minor Illnesses – sore throat, upper respiratory symptoms (bronchitis/sinusitis), rash, earache, minor flu symptoms, minor infections, mild asthma, mild allergic reactions

Minor Injuries – sprains, strains, minor broken bones, small cuts, bruises, minor wound care

Surviving a Heart Attack or Stroke

Early detection and immediate action are critical to surviving a heart attack or stroke. Know the warning signs and what to do if you or someone you are with is having a heart attack or stroke.

Warning Signs of a Heart Attack

Learning and memorizing the warning signs of a heart attack is a critical step to avoid serious and long-lasting heart damage. The most common symptom of a heart attack is chest pain. But this is only half the story. You can also have the following symptoms with or without chest pain:

- Difficulty breathing
- Stomachache, nausea or vomiting
- Pale or bluish gray complexion
- Breaking out in a cold sweat
- Weakness or feeling unusually tired
- Dizziness or passing out
- Feelings of dread or doom
- Pain in your back, shoulders, arms, neck or jaw

What You Should Do If You Think You're Having a Heart Attack

Every minute counts in a heart attack because every minute of delayed treatment increases the chance that you can have permanent or even fatal heart damage.

- **Call 911 immediately.** The 911 operator may advise taking an aspirin to help prevent a blood clot in your heart. Be sure to tell the operator if you have an aspirin allergy, a bleeding disorder, or are taking blood thinners.
- **Sit or lie down** while waiting for the ambulance and loosen any tight clothing.
- **Stay calm.** This isn't easy if you are worried about dying of a heart attack. Anxiety increases the heart's need for oxygen and is known to worsen a heart attack. Take some deep breaths and remind yourself that help is on the way.

What You Should Do If Someone You're With Is Having a Heart Attack

- **Call 911 immediately.** The 911 operator may ask you to give the person an aspirin (if available) to help prevent a blood clot in the heart. Be sure to tell the operator if you know the person you are with has an aspirin allergy, a bleeding disorder, or is taking blood thinners.
- **Stay calm.** This isn't easy if the person you are with is worried about dying of a heart attack. Help the person you are with take some deep breaths and remind them that help is on the way.
- **Begin CPR.** The American Heart Association (AHA) now recommends a simplified version of CPR called Hands-Only CPR. This involves pushing hard and fast in the center of the chest until help arrives, or until the person begins to move or wakes up. This is safe for an adult or child over the age of eight. Any attempt to provide CPR increases a person's chance of survival.
- **Use an AED.** If an automatic external defibrillator (AED) is available, follow the instructions on the AED device. The AED automatically determines if the victim needs an electrical shock to restore a beating heart. Don't worry; the AED will not shock a person who does not need it.

Warning Signs of a Stroke

Knowing the warning signs of a stroke can save your life and limit disabling brain damage. Unlike a heart attack, stroke symptoms are often quite sudden⁶. You may be having a stroke if you have:

- Garbled speech or trouble understanding someone else talking
- Trouble seeing in one or both eyes
- Numbness or weakness on one side of your body
- Trouble walking
- Dizziness or passing out
- Severe headache

If you have experienced these types of symptoms temporarily, it's possible that you had a "mini-stroke," or transient ischemic attack (TIA). Although they do not cause permanent brain damage, TIAs can be a warning sign of a major stroke.

What You Should Do If You Think You're Having a Stroke

Time is of critical importance in both heart attack and stroke intervention. The more time the brain is without oxygen, the more brain tissue is lost. In fact, the ASA's mantra in stroke intervention is "Time Lost Is Brain Lost."

Call 911 immediately. Be sure to tell the operator if you have a bleeding disorder or are taking blood thinners because emergency treatment may include drugs that increase bleeding.

Note the time. Make a note of when you started to experience symptoms. Emergency personnel at the hospital (or, in some cases, paramedics at your home) can give you the clot-busting drug tPA (tissue plasminogen activator) if they see you within three hours of symptom onset, and they have reason to believe that your stroke symptoms are caused by a blood clot. Blood clots cause the majority of stroke.

HealthGrades Emergency Medicine Excellence Awards Recipients 2012

Find the closest Emergency Medicine Excellence Award™ Hospital in your area. Award hospitals are listed alphabetically by state and Designated Market Area.

Designated Market Area*	Emergency Medicine Excellence Award Recipients 2012**	City	State
Fayetteville, AR	Saint Edward Mercy Medical Center	Fort Smith	AR
Phoenix - Prescott, AZ	Banner Baywood Medical Center	Mesa	AZ
	Banner Boswell Medical Center	Sun City	AZ
	Banner Del E. Webb Medical Center	Sun City West	AZ
	Banner Desert Medical Center	Mesa	AZ
	Banner Estrella Medical Center	Phoenix	AZ
	Banner Gateway Medical Center	Gilbert	AZ
	Banner Thunderbird Medical Center	Glendale	AZ
	Chandler Regional Medical Center	Chandler	AZ
	John C. Lincoln Deer Valley Hospital	Phoenix	AZ
	Mayo Clinic Hospital	Phoenix	AZ
	Saint Joseph's Hospital and Medical Center	Phoenix	AZ
	West Valley Hospital	Goodyear	AZ
	Tucson, AZ	Tucson Medical Center	Tucson
Chico - Redding, CA	Mercy Medical Center Redding	Redding	CA
Los Angeles, CA	Alhambra Hospital Medical Center	Alhambra	CA
	Beverly Hospital	Montebello	CA
	Centinela Hospital Medical Center	Inglewood	CA
	Chino Valley Medical Center	Chino	CA
	Desert Valley Hospital	Victorville	CA
	Encino Hospital Medical Center	Encino	CA
	Garden Grove Hospital and Medical Center	Garden Grove	CA
	Kaiser Permanente Woodland Hills Medical Center	Woodland Hills	CA
	La Palma Intercommunity Hospital	La Palma	CA
	Presbyterian Intercommunity Hospital	Whittier	CA
	Saddleback Memorial Medical Center - Laguna Hills	Laguna Hills	CA
	<i>including:</i> Saddleback Memorial Medical Center San Clemente	San Clemente	CA
	San Antonio Community Hospital	Upland	CA
	Sherman Oaks Hospital	Sherman Oaks	CA
	West Anaheim Medical Center	Anaheim	CA
White Memorial Medical Center	Los Angeles	CA	
Sacramento, CA	Mercy General Hospital	Sacramento	CA
	Mercy San Juan Medical Center	Carmichael	CA
	Sierra Nevada Memorial Hospital	Grass Valley	CA
	Sutter Auburn Faith Hospital	Auburn	CA
	Sutter General Hospital	Sacramento	CA
	<i>including:</i> Sutter Memorial Hospital	Sacramento	CA
	Sutter Roseville Medical Center	Roseville	CA
	Woodland Healthcare	Woodland	CA
San Diego, CA	Paradise Valley Hospital	National City	CA
	Scripps Mercy Hospital	San Diego	CA
	<i>including:</i> Scripps Mercy Hospital Chula Vista	Chula Vista	CA

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Designated Market Area*	Emergency Medicine Excellence Award Recipients 2012**	City	State
San Francisco-Oakland, CA	Alta Bates Summit Medical Center - Summit	Oakland	CA
	Eden Medical Center	Castro Valley	CA
	John Muir Medical Center - Walnut Creek	Walnut Creek	CA
	Peninsula Medical Center	Burlingame	CA
	<i>including:</i> Mills Health Center	San Mateo	CA
	Sequoia Hospital	Redwood City	CA
	Sutter Delta Medical Center	Antioch	CA
Santa Barbara, CA	French Hospital Medical Center	San Luis Obispo	CA
Colorado Springs - Pueblo, CO	Centura Health - Penrose St. Francis Health Services	Colorado Springs	CO
	<i>including:</i> Saint Francis Medical Center	Colorado Springs	CO
Denver, CO	Exempla Lutheran Medical Center	Wheat Ridge	CO
	Exempla Saint Joseph Hospital	Denver	CO
	McKee Medical Center	Loveland	CO
	North Colorado Medical Center	Greeley	CO
Hartford-New Haven, CT	Griffin Hospital	Derby	CT
	Hartford Hospital	Hartford	CT
	Manchester Memorial Hospital	Manchester	CT
	Middlesex Hospital	Middletown	CT
	Rockville General Hospital	Vernon	CT
Washington, DC: MD Hospitals	Calvert Memorial Hospital	Prince Frederick	MD
	Frederick Memorial Hospital	Frederick	MD
	Suburban Hospital	Bethesda	MD
	Washington Adventist Hospital	Takoma Park	MD
Ft. Meyers, FL	Fawcett Memorial Hospital	Port Charlotte	FL
	Lee Memorial Hospital	Fort Myers	FL
	<i>including:</i> HealthPark MC / Lee Memorial	Fort Myers	FL
Jacksonville, FL	Baptist Medical Center	Jacksonville	FL
	<i>including:</i> Baptist Medical Center - South	Jacksonville	FL
Miami-Ft. Lauderdale, FL	Cleveland Clinic Florida	Weston	FL
	Kendall Regional Medical Center	Miami	FL
	Memorial Hospital Pembroke	Pembroke Pines	FL
	Memorial Hospital West	Pembroke Pines	FL
	Mercy Hospital - A Campus of Plantation General	Miami	FL
Mobile, AL-Pensacola, FL	Sacred Heart Hospital	Pensacola	FL
Orlando, FL	Florida Hospital Deland	Deland	FL
	Florida Hospital Fish Memorial	Orange City	FL
	Munroe Regional Medical Center	Ocala	FL
Panama City, FL	Bay Medical Center	Panama City	FL
Tampa-St. Petersburg, FL	Brandon Regional Hospital	Brandon	FL
	Sarasota Memorial Hospital	Sarasota	FL

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Designated Market Area*	Emergency Medicine Excellence Award Recipients 2012**	City	State
West Palm Beach, FL	Bethesda Memorial Hospital	Boynton Beach	FL
	Boca Raton Regional Hospital	Boca Raton	FL
	Delray Medical Center	Delray Beach	FL
	JFK Medical Center	Atlantis	FL
	Jupiter Medical Center	Jupiter	FL
	Martin Memorial Medical Center	Stuart	FL
	<i>including:</i> Martin Memorial Hospital South	Stuart	FL
Atlanta, GA	Northeast Georgia Medical Center	Gainesville	GA
	Piedmont Fayette Hospital	Fayetteville	GA
Cedar Rapids, IA	Mercy Medical Center - Cedar Rapids	Cedar Rapids	IA
	Saint Luke's Hospital	Cedar Rapids	IA
Davenport, IA	Great River Medical Center	West Burlington	IA
Des Moines, IA	Mercy Medical Center - Des Moines	Des Moines	IA
	<i>including:</i> Mercy Medical Center - West Lakes	West Des Moines	IA
Champaign-Springfield, IL	Carle Foundation Hospital	Urbana	IL
Chicago, IL	Adventist Bolingbrook Hospital	Bolingbrook	IL
	Advocate Christ Hospital and Medical Center	Oak Lawn	IL
	Advocate Good Samaritan Hospital	Downers Grove	IL
	Advocate Good Shepherd Hospital	Barrington	IL
	Advocate South Suburban Hospital	Hazel Crest	IL
	Advocate Trinity Hospital	Chicago	IL
	Alexian Brothers Medical Center	Elk Grove Village	IL
	Evanston Hospital	Evanston	IL
	<i>including:</i> Glenbrook Hospital	Glenview	IL
	Highland Park Hospital	Highland Park	IL
	Ingalls Memorial Hospital	Harvey	IL
	Mercy Hospital & Medical Center	Chicago	IL
	Metrosouth Medical Center	Blue Island	IL
	Our Lady of the Resurrection Medical Center	Chicago	IL
	Provena Saint Joseph Medical Center	Joliet	IL
	Resurrection Medical Center	Chicago	IL
	Rush University Medical Center	Chicago	IL
	Saint Alexius Medical Center	Hoffman Estates	IL
	Saint Joseph Hospital	Chicago	IL
	Chicago, IL: IN Hospitals	Saint Catherine Hospital	East Chicago
Evansville, IN: KY Hospitals	Owensboro Medical Health System	Owensboro	KY
Indianapolis, IN	Indiana University Health Methodist Hospital	Indianapolis	IN
	<i>including:</i> Indiana University Health University Hospital	Indianapolis	IN
	St. Vincent Indianapolis Hospital	Indianapolis	IN
<i>including:</i> St. Vincent Women's Hospital	Indianapolis	IN	
Lafayette, IN	Indiana University Health Arnett Hospital	Lafayette	IN
Wichita, KS	Via Christi Hospital	Wichita	KS
New Orleans, LA	Ochsner Clinic Foundation	New Orleans	LA
	<i>including:</i> Ochsner Medical Center - West Bank Campus	Terrytown	LA
Boston, MA	Falmouth Hospital	Falmouth	MA
Springfield, MA	Baystate Medical Center	Springfield	MA

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Baltimore, MD	Carroll Hospital Center	Westminster	MD
	Franklin Square Hospital Center	Baltimore	MD
	Good Samaritan Hospital	Baltimore	MD
	Greater Baltimore Medical Center	Baltimore	MD
	Harbor Hospital	Baltimore	MD
	Howard County General Hospital	Columbia	MD
	Maryland General Hospital	Baltimore	MD
	Northwest Hospital Center	Randallstown	MD
	Saint Joseph Medical Center	Towson	MD
	Sinai Hospital of Baltimore	Baltimore	MD
	Union Hospital	Elkton	MD
Union Memorial Hospital	Baltimore	MD	
Salisbury, MD	Peninsula Regional Medical Center	Salisbury	MD
Salisbury, MD: DE Hospitals	<i>including:</i> Bayhealth - Milford Memorial Hospital	Milford	DE
	Nanticoke Memorial Hospital	Seaford	DE
Detroit, MI	Beaumont Hospital - Troy	Troy	MI
	Henry Ford Wyandotte Hospital	Wyandotte	MI
	Huron Valley - Sinai Hospital	Commerce Township	MI
	Lapeer Regional Medical Center	Lapeer	MI
	Mount Clemens Regional Medical Center	Mount Clemens	MI
	Providence Hospital	Southfield	MI
	Saint John Macomb - Oakland Hospital - Macomb Center	Warren	MI
	<i>including:</i> Saint John Macomb - Oakland Hospital - Oakland Center	Madison Heights	MI
	Saint Mary Mercy Hospital	Livonia	MI
	Flint, MI	Genesys Regional Medical Center	Grand Blanc
Grand Rapids-Kalamazoo, MI	Bronson Methodist Hospital	Kalamazoo	MI
	Holland Hospital	Holland	MI
	Mercy Health Partners Hackley Campus	Muskegon	MI
	North Ottawa Community Hospital	Grand Haven	MI
Lansing, MI	Allegiance Health	Jackson	MI
Traverse City, MI	Mercy Hospital - Cadillac	Cadillac	MI
	Munson Medical Center	Traverse City	MI
Duluth, MN	Saint Luke's Hospital	Duluth	MN
Minneapolis-St. Paul, MN	Fairview Ridges Hospital	Burnsville	MN
	North Memorial	Robbinsdale	MN
	Park Nicollet Methodist Hospital	Saint Louis Park	MN
	Regions Hospital	Saint Paul	MN
Columbia - Jefferson City, MO	Boone Hospital Center	Columbia	MO
	University of Missouri Hospital and Clinics	Columbia	MO
Kansas City, MO	North Kansas City Hospital	North Kansas City	MO
Kansas City, MO: KS Hospitals	University of Kansas Hospital	Kansas City	KS
Springfield, MO	Skaggs Regional Medical Center	Branson	MO

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St. Louis, MO	Barnes - Jewish Saint Peters Hospital	Saint Peters	MO
	Christian Hospital	Saint Louis	MO
	Missouri Baptist Medical Center	Saint Louis	MO
	Parkland Health Center	Farmington	MO
	<i>including:</i> Bonne Terre Hospital	Bonne Terre	MO
	SSM Saint Joseph Hospital West	Lake Saint Louis	MO
	SSM Saint Mary's Health Center	Richmond Heights	MO
	St. Luke's Hospital	Chesterfield	MO
St. Louis, MO: IL Hospitals	Alton Memorial Hospital	Alton	IL
	Memorial Hospital	Belleville	IL
Great Falls, MT	Benefis Health System	Great Falls	MT
Charlotte, NC	Gaston Memorial Hospital	Gastonia	NC
	Stanly Regional Medical Center	Albemarle	NC
Greensboro, NC	Northern Hospital of Surry County	Mount Airy	NC
	Randolph Hospital	Asheboro	NC
Bismarck, ND	Medcenter One	Bismarck	ND
Fargo, ND	Altru Hospital	Grand Forks	ND
Lincoln, NE	BryanLGH Medical Center East	Lincoln	NE
	<i>including:</i> BryanLGH Medical Center West	Lincoln	NE
Albany, NY	Albany Medical Center Hospital	Albany	NY
Albany, NY: MA Hospitals	Berkshire Medical Center	Pittsfield	MA
New York, NY	Vassar Brothers Medical Center	Poughkeepsie	NY
New York, NY: CT Hospitals	Danbury Hospital	Danbury	CT
New York, NY: NJ Hospitals	Clara Maass Medical Center	Belleville	NJ
	Hackensack University Medical Center	Hackensack	NJ
	Monmouth Medical Center	Long Branch	NJ
Rochester, NY	Strong Memorial Hospital	Rochester	NY
Cincinnati, OH	Bethesda North Hospital	Cincinnati	OH
	Christ Hospital	Cincinnati	OH
	Fort Hamilton Hughes Memorial Hospital	Hamilton	OH
	Good Samaritan Hospital	Cincinnati	OH
	Mercy Health - Fairfield Hospital	Fairfield	OH
	Mercy Health - Mount Airy Hospital	Cincinnati	OH
	The Jewish Hospital - Mercy Health	Cincinnati	OH
Cincinnati, OH: KY Hospitals	St. Elizabeth Edgewood	Edgewood	KY
Cleveland, OH	Akron General Medical Center	Akron	OH
	Alliance Community Hospital	Alliance	OH
	Aultman Hospital	Canton	OH
	EMH Regional Medical Center	Elyria	OH
	Hillcrest Hospital	Mayfield Heights	OH
	Huron Hospital	East Cleveland	OH
	Marymount Hospital	Garfield Heights	OH
	Mercy Medical Center	Canton	OH
	South Pointe Hospital	Warrensville Heights	OH
	Southwest General Health Center	Middleburg Heights	OH
	Union Hospital	Dover	OH
	Wooster Community Hospital	Wooster	OH

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Columbus, OH	The Ohio State University Medical Center	Columbus	OH
	<i>including:</i> The Ohio State University Hospital East	Columbus	OH
Dayton, OH	Good Samaritan Hospital	Dayton	OH
	<i>including:</i> Dayton Heart and Vascular Hospital at Good Samaritan	Dayton	OH
	Grandview Medical Center	Dayton	OH
	Kettering Medical Center	Kettering	OH
Toledo, OH	Mercy Saint Anne Hospital	Toledo	OH
	ProMedica Toledo Hospital	Toledo	OH
Youngstown, OH	Northside Medical Center	Youngstown	OH
	Saint Elizabeth Boardman Health Center	Boardman	OH
	Saint Elizabeth Health Center	Youngstown	OH
Oklahoma City, OK	Integris Southwest Medical Center	Oklahoma City	OK
Tulsa, OK	Saint Francis Hospital	Tulsa	OK
Medford, OR	Rogue Valley Medical Center	Medford	OR
Erie, PA	Hamot Medical Center	Erie	PA
Lancaster, PA	Gettysburg Hospital	Gettysburg	PA
Philadelphia, PA	Lehigh Valley Hospital	Allentown	PA
	Lehigh Valley Hospital - Muhlenberg	Bethlehem	PA
	<i>including:</i> Lehigh Valley Hospital - 17th Street	Allentown	PA
Philadelphia, PA: DE Hospitals	Bayhealth Medical Center - Kent General Hospital	Dover	DE
Philadelphia, PA: NJ Hospitals	Our Lady of Lourdes Medical Center	Camden	NJ
Pittsburgh, PA	Alle Kiski Medical Center	Natrona Heights	PA
	Jameson Memorial Hospital	New Castle	PA
	The Western Pennsylvania Hospital - Forbes Regional Campus	Monroeville	PA
	UPMC McKeesport	McKeesport	PA
Wilkes Barre - Scranton, PA	Evangelical Community Hospital	Lewisburg	PA
	Pocono Medical Center	East Stroudsburg	PA
	Regional Hospital of Scranton	Scranton	PA
Greenville, SC	Anmed Health	Anderson	SC
Knoxville, TN	LeConte Medical Center	Sevierville	TN
Nashville, TN	Vanderbilt University Hospital	Nashville	TN
Tri-Cities, TN-VA	Indian Path Medical Center	Kingsport	TN
Tri-Cities, TN-VA: VA Hospitals	Wellmont Lonesome Pine Hospital	Big Stone Gap	VA
Amarillo, TX	Baptist Saint Anthony's Health System	Amarillo	TX
	Northwest Texas Healthcare System	Amarillo	TX
Austin, TX	St. David's Medical Center	Austin	TX
	<i>including:</i> St. David's Georgetown Hospital	Georgetown	TX
Dallas - Ft. Worth, TX	Texas Health Harris Methodist Hospital Hurst - Euless - Bedford	Bedford	TX

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Houston, TX	Memorial Hermann Healthcare System - Southwest	Houston	TX
	<i>including:</i> Memorial Hermann Northwest Hospital	Houston	TX
	Memorial Hermann Southeast Hospital	Houston	TX
	Memorial Hermann The Woodlands Hospital	Shenandoah	TX
	Memorial Hermann Memorial City Medical Center	Houston	TX
	San Jacinto Methodist Hospital	Baytown	TX
	The Methodist Hospital	Houston	TX
	<i>including</i> Diagnostic Center Hospital	Houston	TX
	Tomball Regional Medical Center	Tomball	TX
Tyler, TX	Mother Frances Hospital - Tyler	Tyler	TX
Waco, TX	Providence Healthcare Network	Waco	TX
Salt Lake City, UT	LDS Hospital	Salt Lake City	UT
Charlottesville, VA	Martha Jefferson Hospital	Charlottesville	VA
Harrisonburg, VA	Augusta Health	Fishersville	VA
	Rockingham Memorial Hospital	Harrisonburg	VA
Richmond, VA	Bon Secours Memorial Regional Medical Center	Mechanicsville	VA
	Bon Secours St. Francis Medical Center	Midlothian	VA
	Bon Secours St. Mary's Hospital	Richmond	VA
	Henrico Doctors' Hospital	Richmond	VA
	<i>including:</i> Parham Doctors' Hospital	Richmond	VA
	Retreat Doctors' Hospital	Richmond	VA
Seattle - Tacoma, WA	Northwest Hospital & Medical Center	Seattle	WA
	PeaceHealth St. Joseph Medical Center	Bellingham	WA
	Virginia Mason Medical Center	Seattle	WA
Spokane, WA	Providence Holy Family Hospital	Spokane	WA
	Valley Hospital and Medical Center	Spokane Valley	WA
Green Bay - Appleton, WI	Bay Area Medical Center	Marinette	WI
La Crosse - Eau Claire, WI	Gundersen Lutheran Medical Center	La Crosse	WI
Milwaukee, WI	Aurora Saint Luke's Medical Center	Milwaukee	WI
	<i>including:</i> Aurora Sinai Medical Center	Milwaukee	WI
	Saint Luke's Medical Center	Cudahy	WI
	West Allis Memorial Hospital	West Allis	WI
	Wheaton Franciscan - Saint Joseph	Milwaukee	WI
	<i>including:</i> Lakeview Hospital	Milwaukee	WI
	The Wisconsin Heart Hospital	Milwaukee	WI
	Wheaton Franciscan Healthcare - Saint Francis	Milwaukee	WI
	Wheaton Franciscan Healthcare All Saints - Spring St	Racine	WI
	<i>including:</i> Wheaton Franciscan Healthcare All Saints - Wisc St	Racine	WI
Charleston, WV: KY Hospitals	King's Daughters Medical Center	Ashland	KY
Charleston, WV: OH Hospitals	Southern Ohio Medical Center	Portsmouth	OH

* Designated Market Areas are geographic areas defined by The Nielsen Company as a group of counties that make up a particular television market.

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